

PFAS Drinking Water Sampling

Frequently Asked Questions

How do I return the drinking water well questionnaire? There are several options for returning your completed questionnaire:

In-person: Give to the sampling team at the time of your sampling appointment.

Mail: Mail to Commanding Officer Naval Air Station Oceana c/o Jacobs 5701 Cleveland Street Suite 200 Virginia Beach, Virginia 23462.

Email: Email NASOWaterInfo@us.navy.mil.

If you would rather discuss the questionnaire with someone, please leave a message at 1-800-931-6118 with your name, property address, property number (if known), and telephone number.

How do I schedule sampling? Property owners with a drinking water well within the sampling area can schedule an appointment by calling 1-800-931-6118 to schedule a sampling appointment. If your drinking water is supplied by the City of Virginia Beach, we do not need to test your drinking water.

What are the dates and times for sampling? The sampling will be conducted beginning in August 2025. Sampling appointments will be available between the hours of 8 am to 5 pm. The sampling period may be extended as necessary. Accommodations can be made for property owners who may not be available during the sampling times.

Who will be taking the sample? A sampling team of two Navy contractors will collect the sample. An adult (18 years of age or older) must be at the property during the sampling.

How long will the sampling take? The sampling will take less than an hour. The sampling team will take a sample from as close to the well as possible, preferably from a spigot that does not receive any in-home treatment. The team will measure and record basic information about the water and will review the completed drinking water well questionnaire. Upon completion of sampling, a team member will provide a card with a sample identification number to you. The sample identification number is specific to your sample; please provide this sample identification number if you have any questions about your sample or sample results.

When will I receive the results? The preliminary results of your drinking water sample are expected within 30 days from when the sample was collected. The Navy will call you (and your tenant, if your property is rented) to let you know whether your drinking water sample contains certain PFAS at or above the DoD PFAS Interim Action Levels for Private Drinking Water Wells. All preliminary results will be validated by an independent 3rd party. The validated results will be provided to property owners and tenants via letter approximately 3 months after sampling.

What actions will the Navy take to address PFAS in my drinking water? If your drinking water has PFOA and/or PFOS above 70 ppt, the Navy will provide bottled water for drinking and cooking in your home; bottled water will be provided until an enduring solution can be implemented. If your drinking water has certain PFAS at or above the DoD PFAS Interim Action Levels for Private Drinking Water Wells, the Navy will expedite implementation of an enduring solution, such as installation of a treatment system or connection to a public water supply. For more information about these actions, please visit the Department of Defense's PFAS FAQ website: <https://www.acq.osd.mil/eie/eer/ecc/pfas/faqs.html>.

Will my results be private? You will receive your results; all references to results in official reports or in documents will include your sample identification number associated with your drinking water sample. By signing the right-of-entry agreement, you authorize the Navy to share the coordinates (latitude and longitude) of your property along with the results of your drinking water well sampling. Reports and documents will not contain your name or address.

Will health precautions will be in place for sampling? If you would like our sampling team to take health precautions while sampling your well, please notify us of this when scheduling your sampling appointment.

If I previously had my well sampled, but not by the Navy, can the Navy use my previous sample results to determine if an action is needed? The Navy follows EPA's guidelines for sample collection and analysis and implements strict measures during sample collection to help ensure that the sample results are representative of what is in the drinking water well. The Navy does not have a way to verify how other drinking water well samples were collected or analyzed. If your drinking water well is in the sampling area and has been previously sampled for PFAS by another party, the Navy will sample your well at no cost to you.