

# PFAS Drinking Water Sampling

## Frequently Asked Questions

**How do I return the drinking water well questionnaire?** There are several options for returning your completed questionnaire:

**In-person:** Provide it to the person scheduling your sampling appointment at the Open House on February 6, 2024 anytime between 4:30 p.m. to 6:30 p.m. in the gymnasium at G.A. Treakle Elementary School, 2500 Gilmerton Rd, Chesapeake, VA, or to the sampling team at the time of your sampling appointment.

**By Mail:** Mail to:  
Base Support Officer  
St. Juliens Creek Annex  
c/o Jacobs Engineering  
5701 Cleveland Street, Suite 200  
Virginia Beach, VA 23462

**By Email:** [NNSY\\_PAO@us.navy.mil](mailto:NNSY_PAO@us.navy.mil)

If you would rather discuss the questionnaire with someone, call (844)-844-SJCA (1-844-844-7522) to leave a message. Please include full name, property address, telephone number, and email address in the message so a team member may contact you.

**How do I schedule sampling?** Property owners with a drinking water well(s) within the sampling area can schedule an appointment at the Open House, call (844)-844-SJCA (1-844-844-7522) or email [NNSY\\_PAO@us.navy.mil](mailto:NNSY_PAO@us.navy.mil) to schedule a sampling appointment. If your drinking water is supplied by the City of Chesapeake, the Navy does not need to test your drinking water.

**What are the dates and times for sampling?** The sampling will be conducted the week of February 7 through February 14, 2024. Sampling appointments will be available between the hours of 8 a.m. to 4 p.m. The sampling period may be extended as necessary. Accommodations can be made for property owners who may not be available during the sampling times.

**Who will be taking the sample?** A sampling team of two Navy contractors will collect the sample. An adult (18 years of age or older) must be at the property during the sampling.

**How long will the sampling take?** The sampling will take approximately 30 minutes. The sampling team will take a sample from as close to the well as possible, preferably from a spigot that does not receive any in-home treatment. The team will measure and record basic information about the water, and will review the completed drinking water well questionnaire. Upon completion of sampling, a team member will provide a card with a sample identification number to you. The sample identification number is specific to your sample; please provide this sample identification number if you have any questions about your sample or sample results.

**When will I receive the results?** The preliminary test results of your drinking water sample are expected within 30 days from when the sample was collected. The Navy will contact you to let you know whether your drinking water sample contains PFOA and/or PFOS, above or below 70 parts per trillion (ppt). If your drinking water is found to contain PFOA and/or PFOS above 70 ppt, the Navy will contact you to make arrangements to provide bottled water for drinking and cooking purposes in your home; bottled water will be provided until a long-term solution can be implemented. All preliminary results will be validated by an independent licensed third party.

The validated results will be provided to property owners, or tenants, via letter approximately 3 months after sampling.

**Will my results be private?** Yes. All references to results in official reports, or in documents, will only include your sample identification number associated with your drinking water sample. The sample identification number is not traceable to you. Personally identifiable information (PII), such as names and addresses, will not be released and will remain protected from public release by the Freedom of Information Act (5 U.S.C. § 552).

**Will health precautions be in place during sampling at my property, such as masks or gloves?** If you would like our sampling team to take extra health precautions while sampling your well, please notify us in advance when scheduling your sampling appointment.

**Can the Navy use my previous sample results to provide bottled water?** Even if your drinking water well has been sampled for PFAS previously, the Navy will sample your well at no cost to you, and will use these results to determine if your drinking water contains PFOA and/or PFOS above or below 70 ppt. The Navy follows the EPA's guidelines for sample collection and analysis, and implements strict measures during sample collection to help ensure the sample results are representative of what is in the drinking water well. The Navy does not have a way to verify how other drinking water well samples were collected or analyzed.