PFAS Drinking Water Sampling
Frequently Asked Questions

How do I return the drinking water well questionnaire? There are several options for returning your completed questionnaire:

In-person: Give to the person scheduling your sampling appointment at the Open House on April 23, 2024, from 5 – 7 pm at the Fairfield Inn, 3441 Hamner Ave, Norco, CA, or to the sampling team at the time of your sampling appointment.

Mail:

Commanding Officer
Naval Weapons Station Seal Beach Detachment Norco
249 HWY 101, Suite 251
Solana Beach, CA 92075

Email: norco.pfas@jacobs.com

If you would rather discuss the questionnaire with someone, please leave a message at 1-855-667-2622 (1-855-NORCO-CA) with your name, property address, parcel number (if known), and telephone number.

How do I schedule sampling? Property owners with a drinking water well within the sampling area can schedule an appointment at the Open House, call 1-855-667-2622 (1-855-NORCO-CA), or send an email to norco.pfas@jacobs.com to schedule a sampling appointment. **If your drinking water is supplied by the City of Norco, we do not need to test your drinking water.**

What are the dates and times for sampling? The sampling will be conducted over four days from April 24 through April 27, 2024. Sampling appointments will be available between the hours of 8 am to 6 pm. The sampling period may be extended if necessary. Accommodations can be made for property owners and/or tenants who may not be available during the sampling times.

Who will be taking the sample? A sampling team of two Navy contractors will collect the sample. An adult (18 years of age or older) must be at the property during the sampling.

How long will the sampling take? The sampling will take approximately 30 minutes. The sampling team will take a sample from as close to the well as possible, preferably from a spigot that does not receive any in-home treatment. The team will measure and record basic information about the water and will review the completed drinking water well questionnaire. Upon completion of sampling, a team member will provide a card with a sample identification number to you. The sample identification number is specific to your sample; please provide this sample identification number if you have any questions about your sample or sample results.

When will I receive the results? The preliminary results of your drinking water sample are expected within 30 days from when the sample was collected. The Navy will call you to let you know whether your drinking water sample contains PFOA and/or PFOS above or below 70 parts per trillion (ppt). If your drinking water is found to contain PFOA and/or PFOS above 70 ppt, the Navy will contact you to make arrangements to provide bottled water for drinking and cooking in your home; bottled water will be provided until a long-term solution can be implemented. All preliminary results will be validated by an independent 3rd party. The validated results will be provided to property owners and tenants via letter approximately 3 months after sampling.

Will my results be private? You will receive your personal results. References to results in official reports or in documents will include the sample identification number associated with your drinking water sample. The sample identification number is not traceable to you in publicly available documents and will not contain your name or address.

Will health precautions will be in place for sampling? If you would like our sampling team to take health precautions while sampling your well, please notify us of this when scheduling your sampling appointment.

Can the Navy use my previous sample results to provide bottled water? The Navy does not have a way to verify how other drinking water well samples were collected or analyzed. Therefore, even if your drinking water well has been sampled previously for PFAS, the Navy will sample your well at no cost to you and will use the results to determine if your drinking water contains PFOA and/or PFOS above 70 ppt. The Navy follows EPA's guidelines for sample collection and analysis, and implements strict measures during sample collection to help ensure that the sample results are representative of what is in the drinking water well.